Cycle Counting

Data Services Training Conference 2009

Denver, CO

April 24th & 25th

Why Cycle Counting?

- What is Cycle Counting?
 - Small subset of inventory counted on any given day
- Why is Cycle Counting the 'IT' thing to do?
 - Less disruptive to daily operations then a physical inventory plus measures inventory accuracy on a regular basis.
- Are you using Cycle Counting?

Cycle Counting

- Three Base Package Cycle Counting Options
 - 1. EOD Cycle Count
 - 2. On-Demand Cycle Counting
 - 3. On-Demand Location Cycle Counting
- Custom EOD Cycle Counting
- Should Cycle Counting Replace an Annual Physical Inventory?

Updated Menu Path & Documentation

- ✓ End of Day Counts
- ✓On-Demand Counts
- ✓ Parameters
- ✓ Documentation

MENU-9.34 CYCLE COUN	TING
18:33:51 10 Apr 2009	51
****END-OF-DAY COUNTS****	ON-LINE DOCUMENTATION
1. Add Items to EOD Counts	31.
2. Count Input & Adjustments	32.
3. Cycle Counting Audit	33.
4. EOD Cycle Count Parameters	34.
5. Reprint EOD Report	35.
****ON-DEMAND COUNTS****	
8. Count Report by Location only	38.
Precount/Location/Variance Report	39.
10. Count Input & Adjustments	40.
11. Cycle Counting Audit	41.
****WAREHOUSE LOCATIONS****	
20. WARE.LOC Maintenance	50 .
21. WARE.LOC Listing	51.
22. PRODUCTS with **NO** ware.loc	52.
23. Upload WARE.LOC from a spreadsheet	53.
24. List of Items by Location/Vendor	54.

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Base Package EOD Cycle Counting

Base Package EOD Cycle Counts

	COUNTING
11:18:21 13 Apr 2009	1 J
ATTACHD OF DAY COUNTOTATE	ON-LINE DOCUMENTATION
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• The Base Package EOD Cycle Count process is used to run counts on items of your choice. This program is most often used when a discrepancy is found on the remaining quantity on Pick Tickets.

Pick Ticket – On Hand Qty

PICK/PACK * * PAGE 1 JOHNSTONE SUPPLY LH 02/09/09 23211 DEL LAGO DRIVE LAGUNA HILLS, CA 92653 TELEPHONE 714-556-4822 BUYER: SOLD TO: SHIP TO: JS SANTA ANA JS SANTA ANA 3015 SOUTH KILSON DRIVE 3015 SOUTH KILSON DRIVE SANTA ANA CA 92707 SANTA ANA CA 92707 CUST FAX# 714-556-6417 | TERMS | SHIP METHOD | CUSTOMER #|INV DATE|INVOICE# AUTO PO#0113465|NET 30 FROM INV|STORE TRANSFER | IS01 LN# | STOCK NO| ORD | SHP | B/O | WGT | BIN | DESCRIPTION ******* ORDER REPRINT ********* ***** THIS IS NOT AN INVOICE ***** 1 1 0 14.0 NONE SVB2034 1/3HP EVAP M 47.01 TAKEN BY: Amanda W

EOD Cycle Counts

High-Level Overview

- Step 1 Setup Parameters in Menu 9.34.4
- Step 2 Add/Remove items to count using Menu
 9.34.1
- Step 3 Accept/Adjust counts in Menu 9.34.2
- **Step 4** View the count Audit in Menu 9.34.3
 - > Optional Reprint the EOD report using Menu 9.34.5

EOD Cycle Count Parameters

MENU-9.34 CYCLE	COUNTING
11:18:21 13 Apr 2009	1 J
TTTTUD OF DAY COUNTOTITE	ON-LINE DOCUMENTATION
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Menu 9.34.4

EOD Cycle Count Update Parameter	Maintenance
 End-of-Day Cycle Counting (Y/N) Auto add Negative On Hands (Y/N) Auto add Credit Memos - Minimum \$\$\$ 	Y N 200

Menu 9.34.4 EOD Cycle Count Parameters

- 1. **EOD Cycle Counting (Y/N)** Select 'Y' to turn ON the base package EOD cycle count
- 2. **Negative On Hands (Y/N)** Select 'Y' if you want negative on-hands automatically included in the base package EOD cycle count.
- 3. Auto add Credit Memos Minimum\$\$\$ Enter the minimum dollar amount of credit memo products that should automatically appear on the EOD count. For example, if \$200 is entered then only products that cost \$200 or more will auto add. If this field is left blank then no credits will auto add.

EOD Counts

Menu 9.34.1 is used to manually add or remove items from the base package EOD cycle count. Before starting this process the parameter EOD Cycle Counting in Menu 9.34.4 must be set to Y. Setting this parameter to a Y will enable the base package EOD Cycle Count.

Step 1

Decide which items need to be included in the cycle count.

Step 2

Menu 9.34.1 will prompt for Operator Code and Warehouse Number

Step 3

- Begin adding or removing products
- To Add a product enter the product number and then <enter>
- To Remove a product enter the line number of the listed product

Add Items to EOD Count

• Products will be removed from the list in Menu 9.34.1 once they have been adjust/accepted in Menu 9.34.2. You must o to Accept in Menu 9.34.2 in order for the list to be cleared in Menu 9.34.1. This means that if you don't have a chance to count on any given day the same list will be generated the next day so nothing will be missed.

```
LIST OF ADDTL ITEMS FOR CYCLE COUNTS

1 b10-120
2 b10-130
3 W89-766
4 H25-245
5 H85-302
6 B84-452
ENTER LINE NUMBER TO REMOVE OR PRODUCT TO ADD ?B84-451
```

Menu 9.34.2 Count Input / Adjustment

• After counting the base package EOD cycle counts, use Menu 9.34.2 to either adjust or accept the counts.

Menu 9.34.2 displays the items currently on the cycle count with the current on-hand quantity. Enter the correct on-hand quantity or press <enter> for no change.

09:43:30 C LN PRODUCT 1 b10-120 2 B10-130 3 W89-766		N HAN		CO	RRECT No ch	F CO IANO	
_	0	On He	d	<enter></enter>	£		

Menu 9.34.3 Audit List

• The Cycle Count Audit is used to see **WHAT** was adjusted, **WHEN** it was adjusted and **WHO** adjusted the item.

```
10:13:50 09 Apr 2009 CYCLE COUNT AUDIT REPORT PAGE 1
WHSE DATE... TIME... ADJ.QTY... A.PROD.NO.... OPNAME.... TYPE...
001 04/09/09 10:13:11 1 W89-766 Store Support DAILY
```

Menu 9.34.5 Reprint EOD Report

• The EOD report serves as your count sheet. Count the items that appear on the report and manually record the actual count on the sheet. When completed Menu 9.34.2 is used to accept or adjust the counts. EOD.XREF 01-132. Print and email adjustments are made in Menu 16.5.

15:82:14 17 Apr 2889	CYCLE.COUNT SHEET - F	IHSE 991 (ENTER IN	1 9.34.2) PAGE 1
PRODUCT#	ITEM DESCRIPTION	WLOC. ON	
1 ь10-120	003S DRYER	182	46
		default 182 181	
2 818-138	165S DRYER		17
		default	
3 W89-766	CJ-95 COILJET CLEANER	SHON 101	3

On Demand Cycle Counting

On-Demand Counts

****ON-DEMAND COUNTS****

- 8. Count Report by Location only
- 9. Precount/Location/Variance Report
- 10. Count Input & Adjustments
- 11. Cycle Counting Audit

On-Demand Cycle Counts

- Counting product by Prefix and/or Location on demand.
 - You Control WHAT Products are Counted
 - Prefix
 - Location
 - You control HOW many Products are Counted
 - You control WHEN Products are Counted

On Demand Cycle Counts

High-Level Overview

- **Step 1** Print Cycle Count report using Menu 9.34.8
- **Step 2** Accept/Adjust counts using Menu 9.34.10
- Step 3 View Audit in Menu 9.34.11

Menu 9.34.8 Cycle Count Report by Location

• The Cycle Count Report is used to manually count items by prefix and/or location. This report looks at items that have had locations setup through Menu 9.34.20 WARE.LOC Maintenance, Menu 34.11 Scan Warehouse Locations, Menu 12.3.2.3 Product Detail or the S3 Handheld Menu Option 1 for Scan Locations.

Menu 9.34.20 WARE.LOC

	WAREHOUSE	LOCATION MAINTENANCE
WAREHOUSE: 001 LOCATION: 1. ZONE (R\P\S\B\W\C) 2. CYCLE COUNT 3. GROUP 4. TYPE (H\R\W)	1A1 R y H	JOHNSTONE SUPPLY

- Enter Zone R (Rack); P (Parts); S (Showroom); B (Bulk); W (Will Call); C (Counter)
- Cycle Count If this location includes items that you would like to cycle count, then place a Y in this field. Cycle Counting is usually done on high moving items that are easy to count or high cost items. This flag is only used by stores who have the custom EOD cycle count process.
- Group Not used at this time.
- Type Where is the primary location for this item. H = Home (Main Location; R = Random (Bulk Storage) and W = Will Call.

Menu 34.11 Scan Locations

```
SCAN PRODUCT LOCATIONS

ENTER WAREHOUSE 001 WLOC1 = 1B2
WLOC2 = default
ENTER LOCATION 1A1 WLOC3 = 1B2
ENTER 1 - 6, C-lear 4 WLOC4 = 1A1
ENTER PRODUCT B10-120 WLOC5 =
b10-120 083S DRYER WHSE 001 LOC 1A1 WLOC6 =
```

Match a Product to a Warehouse Location

Menu 12.3.2.3 Product Detail

		PRO	DUCT	DETAIL MA	\INTENAN(E			
	WAREHOUSE EX PROD #	001 b10-120		083S DRYE Last cycl		DATF	C	AT PAGE:	:1407
		1.980		21.01			Y SALES		
ž	3. ROP 4. REORDER QTY	10				JAN	2009 +	208	207
	5. DAYS SUPPLY 6. MIN ROP	10	20. 21.	-	16	FEB Mar			
	8. WAREHOUSE LOC 1 9. WAREHOUSE LOC 2	_		ONHAND VOQ CBO	46 31* 6	APR May Jun			
~ IT	.O. WAREHOUSE LOC 3			INPICK SEASON	9 S	JUL AUG			
	2. OH NEGATIVE IND 3. LOT LOGIC IND	Y N				SEP OCT	1+		
1	4. SERIALIZED INV 5. STANDARD PACK	N 25				NOV Dec			
1	6. VENDOR NUMBER 7. TAX FLAG	N	IONE	SUPPLY		TOT	1	0	0
1	8. CREATE DATE 9. ABC RANKING Inter Line <mark>n, D</mark> ackout	03/18/08	■dit	, 📙 to Acc	ept				

S3 Menu – Scan Locations

```
SCAN PRODUCT LOCATIONS

ENTER WAREHOUSE 001

ENTER LOCATION 1A1
ENTER 1 2 3 OR 4
ENTER PRODUCT
```

```
SCAN PRODUCT LOCATIONS

ENTER WAREHOUSE 001 WLOC1 = wc WLOC2 = SG4
ENTER LOCATION 1A1 WLOC3 = 2SRG1
ENTER 1 2 3 OR 4 1_ WLOC4 = sg1
ENTER PRODUCT B10-120
B10-120 083S DRYER WHSE 001 LOC 1A1
```

 Menu 1 is used to match a location up to a part number. This is often used when setting up a new location/item or when prepping for inventory.

Using Menu 9.34.8

Count Sheet

```
CYCLE COUNT REPORT
```

ENTER WAREHOUSE (3N) ?001

ENTER PREFIX (SEPARATED BY;) OR <ENTER> FOR ALL?

ENTER BEGINNING WHSE LOCATION OR <ENTER> FOR ALL ?1A1

ENTER ENDING WHSE LOCATION ?1A1

9.34.8 Cycle Count Report

14:35:35 23 Mar	2009 CYCLE COUNT REPO	DRT FOR MAR	REHOUSE 8	01	ı	PAGE	1				
PRODUCT#	PROD.DESC	QOH 1P.	ROP	HLOC.	L0C2.	LOC3.	LOC4.	1ST COUNT	2ND COUNT	VG COST	VALUE.AT.AVG.CST
B84-451	4198-88 CAL-GREEN	1		1a1	1 a 2	SHON				11.660	11.660
B84-452	4191-88 EVAP-GREEN	1		1a1	SHON					10.880	10.880
H24-319	BJ10 BELT JACK	2	θ	1a1						11.100	22.200

Menu 9.34.10 Input/Adjustments

CYCLE PRECOUNT INPUT/ADJUSTMENT

ENTER WAREHOUSE (3N) ?001

- 1. Only Adjust Items that were Precounted
- 2. Adjust Precounted and Selected Prefix/Location
- 3. No Precounts Only Selected Prefix/Location, same as 9.34.8 Enter 1 2 or 3 ?3

ENTER PREFIX (SEPARATED BY;) OR <ENTER> FOR ALL?

ENTER BEGINNING WHSE LOCATION OR <ENTER> FOR ALL ?1A1

ENTER ENDING WHSE LOCATION ?1A1

• Once all items have been verified on the discrepancy report in Menu 9.34.8, use Menu 9.34.10 - Count Input/Adjustments to make adjusting entries.

- Option #1 ONLY ADJUST ITEMS THAT WERE
 PRECOUNTED (list of items that were precounted using Menu 9.20.4 or the S3 Option 4 Precount method)
- Option #2 ADJUST PRECOUNTED AND SELECTED PREFIX/LOCATION (List of precounted items including searches based on Prefix and Warehouse location)

Option #3 - NO PRECOUNTS - ONLY SELECTED
 PREFIX/LOCATION, SAME AS 9.34.8 (Does not include any precounts, it's based on the same search option as Menu 9.34.8 Count Report)

✓Tip: Choose the same method, warehouse locations or precounts that you used to print off the variance report

- Hit enter if the on-hand quantity is correct. If the on-hand quantity is wrong, enter the correct count. This will need to be done for all items that were counted (even if the scanned pre-count matched the on-hand quantity.)
- On the last item, the following message will appear: Enter line#, Add, Backout, Previous, Next, o to Accept
 - If you want to go back and adjust a line, enter the line number
 - 'P' Will go to the previous page
 - 'N' Will go to the next Page

<Enter> O to accept and Update Changes

```
12:10:52 23 Mar 2009 DAILY CYCLE PRECOUNTS - WHSE 001
LN PRODUCT NUMBER ON HAND CORRECT COUNT
1 B84-451 1 ** 1 **
2 B84-452 1 **NO CHANGE**
3 H24-319 2

Enter Correct On Hand or <enter> for no change _
```

Menu 9.34.11 Audit

Run the audit report to see WHAT was adjusted,
 WHEN it was adjusted and WHO adjusted the item.

```
      10:13:50 09 Apr 2009
      CYCLE COUNT AUDIT REPORT
      PAGE 1

      WHSE DATE...
      TIME...
      ADJ.QTY...
      A.PROD.NO...
      OPNAME...
      TYPE...

      001 04/09/09 10:13:11
      1 W89-766
      Store Support
      DAILY
```

Inventory Adjustments

- Adjustments made in Menu 9.34.10 and 9.34.2 use Reason Code 23.
- Use Menu 12.3.7 to enter a off-setting account
- The description entered in 12.3.7 for the reason code is what will appear in History.
- Product Detail "Count Date"

On Demand Location Cycle Counting

On Demand Location Cycle Counting

High-Level Step Overview



- Step #2 Menu 9.34.9 Precount/Location/Variance Report
- Step #3 Menu 9.34.10 Count Input & Adjustments
- Step #4 Menu 9.34.11 Cycle Counting Audit

Scanner / Handheld



Bar Code Scanner





Handhelds

Pre-requisites

- Assigning Locations
 - Use Menu 9.34.20 or Menu 9.34.23 to upload locations from an Excel Spreadsheet.
 - To use Menu 9.34.23 the file must be saved as loc.txt to the PICK folder on the C Drive
- The format for the warehouse location excel spreadsheet should be as follows:

Column A LOCATION

Column B $ZONE (R\P\S\B\W\C)$

Column C CYCLE COUNT (Y/N)

Column D TYPE $(H\R\W)$

Managing Counts

Deciding which products to count...

- **Option** #1 Print a list of warehouse locations using menu 9.34.21. Use this list to keep track of what has been counted and what needs to be counted.
- Option #2 Just start counting.

- Enter the warehouse for which you are doing inventory.
- Next, scan the location that is being count.
- The Warehouse and Warehouse Location will be displayed on the screen and you will be prompted for the product (part number).

WHSE: 004

ENTER WLOC: R0101A01

WHSE: 004 WLOC: R0101A01

PRODUCT

- Scan the item at the Product prompt.
- The part number, description and quantity of 1 will be displayed on the screen as well as the warehouse, warehouse location and product prompts again.

WHSF: 004 ENTER WLOC R0101A01 WHSF: 004 WLOC: R0101A01 PRODUCT: **B10-120** B10 - 120083S DRYER WHSE: 004 WI OC: R0101A01 **PRODUCT**

- To manually enter a quantity, type the quantity beginning with a dot (i.e., 10) then press <ENTER>
- Now the part number, description and a quantity of 10 is displayed.

B10-120	
083S DRYER	1
WHSE: 004	
WLOC: R0101A01	
PRODUCT: .10	
B10-120	
AOZC DDVED	1.0
083S DRYER	10
WHSE: 004	
	10
WHSE: 004	10
WHSE: 004 WLOC: R0101A01	10

- To reduce the quantity, in the event that an incorrect quantity was entered, do the following:
 - **Step 1:** Scan the item again
 - **Step 2:** Enter the quantity to reduce, less one, with a '.-' in front of it.
 - For example, if you want to reduce this to a total quantity of 1, you would enter '.-3'

```
B10-121
084 DRYER
WHSE: 004
WLOC: R0101A01
PRODUCT: B10-121
. –3
B10 - 121
084 DRYER
WHSE: 004
WLOC: R0101A01
PRODUCT
```

- When moving on to the next location, scan the new location at the Product prompt.
- The warehouse number and the NEW warehouse location and product prompt will appear on the screen.

WHSE: 004
WLOC: R0101A01
PRODUCT B10121
B10-121

084 DRYER

WHSE: 004

WLOC: R0101A01

PRODUCT: R0101A02

WHSE: 004

WLOC: R0101A02

PRODUCT

- Pre-counting with Bar Code Scanners
 - Use Menu 9.20.4
 - Laptop and wireless Bar Code scanner is needed
 - 2 person process

✓ Enter Warehouse Location

PHYSICAL INVENTORY PRE COUNT ENTRY

WHSE: 001 JOHNSTONE SUPPLY WLOC: 1A1_

PART NBR DESCRIPTION PRECOUNT PRECOUNT TOTAL

✓ Scan Part Number

PHYSICAL INVENTORY PRE-COUNT ENTRY

WHSE: 001 JOHNSTONE SUPPLY WLOC: 1A1

PART NBR DESCRIPTION PRECOUNT PRECOUNT TOTAL

B10-120_

✓ One item is counted automatically until a quantity is entered. If no quantity is entered before scanning a different item, there will be one of this item counted.

WHSE: 001	JOHNSTONE	 INVENTORY PRE-COUNT WLOC: 1A1	ENTRY	
PART NBR	DESCRIPTION	 PRECOUNT	PRECOUNT	TOTAL
b10-120	083S DRYER	1		1

• To reduce the number enter a ".-" in this example a .-25 is entered. This will reduce the total to 24.

JOHNSTONE		INVENTORY PRE-COUNT WLOC: 1A1	ENTRY		
DESCRIPTION		PRECOUNT		PRECOUNT	TOTAL
083S DRYER 083S DRYER		49 1			50 1
	DESCRIPTION 083S DRYER	JOHNSTONE SUPPLY DESCRIPTION 083S DRYER	JOHNSTONE SUPPLY WLOC: 1A1 DESCRIPTION PRECOUNT 083S DRYER 49	DESCRIPTION PRECOUNT	JOHNSTONE SUPPLY WLOC: 1A1 DESCRIPTION PRECOUNT PRECOUNT 083S DRYER 49

- When finished pre-counting, run Menu 9.34.9 Count Report to verify discrepancies. The report will show all locations that the product is assigned to. Also check other general areas where the item could be will call, receiving, etc.
 - The computer will ask: ENTER WAREHOUSE LOCATIONS (SEPARATED BY;) OR <ENTER> FOR ALL PRECOUNTS

✓ Tip: Best Practice is to enter the warehouse location that was counted. This will include all items that have that location listed in Product Detail (Menu 12.3.2.3).

Example:

- B84-451 has a location of 1a1.
- You counted location 1a1
- Location 1a1 is entered in the 9.34.9 parameter
- Variance report will display that B84-451 should be on the shelf even if it was not on the shelf during the precount.
- By entering the location the report lists all items that should be on the shelf along with alternate locations.

- If you hit enter for all pre-counts (not entering a specific location), it will match up the quantities of the items scanned to verify the quantities.
 - Example: You count 5 items. The computer will match up the on hand quantities to only those 5 items to see if there is a variance.
 - ONLY SHOW ITEMS DIFFERENT THAN ON HAND (Y/N)?
 - 'Y' Only shows the variances
 - 'N' Shows everything that was counted
 - ENTER C-ONTINUE?
 - Enter C to continue. See the message above. If you chose to only view the items that were different and there were no differences, the computer will show no items present. Nothing will print out. Just hit C to continue.

Menu 9.34.9 Cycle Precount Report

12:01:23 23 Mar	2009 CYCLE PRECOUNT	REPORT FOR	MAREHOUSE	881		PAGE	1					
PRODUCT#	PROD.DESC	. 1ST COUNT	PRECOUNT	Q ОН :	IP.	ROP	HLOC.	LOC2.	LOC3.	LOC4.	AVG COST	VALUE.AT.AVG.CST
B84-451	4198-88 CAL-GREEN			1			1a1	1 a 2	SHOM		11.660	11.660
B84-452	4191-88 EVAP-GREEN		1	1			1a1	SHON			10.880	10.880
H24-319	BJ10 BELT JACK			2		8	1a1				11.100	22.200
H25-245	DA76440 6IN1 SCREWDRIVR		12	12	θ	9	SHON	1a1			3.859	46.308
н85-302	1132 TOOL BACKPACK		1	1		8	SHON	1a1			50.475	50.475
M89-766	CJ-75 COILJET CLEANER		1	2			SHON	1a1			336.960	673.920

• Once all items have been verified on the discrepancy report in Menu 9.34.9, use Menu 9.34.10 - Count Input/Adjustments to make adjusting entries.

- Select 1 of the following three options
 - Option #1 ONLY ADJUST ITEMS THAT WERE PRECOUNTED (list of items that were precounted using Menu 9.20.4 or the S3 Option 4 Precount method)
 - Option #2 ADJUST PRECOUNTED AND SELECTED PREFIX/LOCATION (List of precounted items including searching based on Prefix and Warehouse location)
 - Option #3 NO PRECOUNTS ONLY SELECTED PREFIX/LOCATION, SAME AS 9.34.8 (Does not include any precounts, it's based on the same search option as Menu 9.34.8 Count Report)

✓ Tip: Choose the same method, warehouse locations or pre-counts that you used to print off the variance report

Enter Correct On Hand or <enter> for no change

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```
      10:13:50 09 Apr 2009
      CYCLE COUNT AUDIT REPORT
      PAGE 1

      WHSE DATE.... TIME.... ADJ.QTY... A.PROD.NO..... OPNAME..... TYPE...
      001 04/09/09 10:13:11
      1 W89-766
      Store Support DAILY
```

Base Package Options

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Custom EOD Cycle Counting

- Menu 10.34
 - Cost \$250.00
 - Custom how many items counted per day
 - Customized what is counted
 - System generated counts

Physical Inventory

• Are you replacing your Physical Inventory with Cycle Counting?