DATABASE SUPPORT TEAM Monthly Bulletin – May 2003

DEAR DATABASE USERS

Please read about the important improvements with the Database Support Team and pass this bulletin on to others in your organization.

DST NEW WEBSITE

DST has a new website. Click on DST LINK (http://dst.sitemax.com/) to view this bulletin as well as past DST User Bulletins.

U2003.4 UPGRADE

Our biggest weekly upgrade to-date was loaded on your system last week. **U2003.4** should be displayed on the top line of your main menu. If this is not the case please send an email to databasesupport@johnstonesupply.com.

The documentation for this upgrade is available at DST LINK, click on Upgrade Doc link to view all Upgrade documentation. Including documentation from 2001 and 2002.

We have tried to look at programming changes that can assist your employees in saving time and increase their productivity. The upgrade will not affect your day-to-day business in any adverse way. Here is a sampling of the over 50 new features to your Database software:

- "X" option in Order Entry for crossref, which pulls a cross-reference item back into an order.
- New Corp Shipment Indicator in stock status and Carton # Option
- Additional information and hot keys in the Forecast Maintenance Screen.
- Copy Quotes to another Company, Customer or Contract
- Customer Item Number Cross-references

Please take the time to review the program changes with your staff. For the sales and whse it might be better to show them after hours so you have their full attention and can train and answer questions. The total review could take as little as 30 minutes with sales and whse.

New Day End Report: "List of Inventory problems"

Paperless Report #01-151

This report lists of all transactions that happened the previous day, including credits, adjustments and cancelled items where the available stock is now 2 times the ROP or greater.

Report Example:

21:2	2:01 20 May 2003	LIST	OF IN	VENTORY PRO	BLEMS		PAGE	1			
WHSE	A.PROD.NO	ROP BA	L.AFT	COST	TNX QT	Υ	DESC.		REL.NO	PO.NO	DATE
001 001	A10-600 A93-018 NS35BL-180 H24-611	0 0 00 0	4 7 1 1	71.400 46.500 43.160 13.900	C/M C/M	1	T002 (OXYGEN TANK "EMPTY" 180 WEISS 3.5" W/CAP			05/20/03 05/20/03 05/20/03 05/20/03
[405] 4 items listed out of 4 items.											

What to do with report:

- 1) Look at Cost of Item
- 2) See if you can transfer to another branch
- 3) Return to Vendor

- U2003.4 Upgrade
- New EOD Report
- Menu 16.5 additions
- Order Entry Prompt
- Backup Policy
- AIX System Backup
- Tips and Tricks
- DBS Documentation
- Free Email
- Job Request Email
- Open and Completed

<u>Database</u> <u>Support Team</u>

Business Manager

Steve Smith

Programmer / Analyst

Steve Moeller

Quality Assurance

Jeff Dobyns

Customer Support

Tammi Frank Terri Mahoney

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Click on ⇒WEBSITE